



Quality Policy

We continually seek quality, agility, effectiveness and professionalism in International Door to Door Logistics and in Customs Clearance and Advice, adding value to the Customer's process, meeting their specific needs in a personalized way and exceeding their expectations, acting in import, export and in coordination until delivery to the end customer, promoting their loyalty, with responsibility of the previously established parties and with satisfactory profitability.

We count on the commitment, professionalism, proactive attitude, specific technical knowledge and constancy of purpose of our employees, collaborators and agents, aligned with the established objectives and our Quality Policy, for the good performance of the Company's Management. We make continuous use of information technology applied in our services and customer service.

We promote the satisfaction and training of our employees, valuing and encouraging learning, teamwork and professionalism. We seek the commitment of our team, our suppliers and agents in executing activities in a planned manner and focusing on the proposed objectives, involving guidance, execution and assertive communication, keeping everyone involved in the process permanently informed.

We seek to identify and minimize risks that may lead to us not achieving expected results and we take advantage of opportunities to promote improvements.

We seek a harmonious and fair relationship with our suppliers, compliance with the legislation applicable to our area of activity and the conscious use of natural resources.

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